

Environment Service Block - Data from 2007/08
This will form part of the council's 2008 CPA score

APPENDIX I

Satisfaction Survey Indicator	2007/08	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
Satisfaction Survey Indicator																			
E3 Satisfaction of applicants with planning service.	68	48 -52- 56																	81
E38 Satisfaction with the cleanliness of public space.	65																		74
E8a Satisfaction with waste collection.	81	66 -68- 70																	89
E8b Satisfaction with recycling.	71																		83
E8c Satisfaction with waste disposal.	70																		84
E14 Satisfaction with passenger transport information.	62																		72
E15 Satisfaction with bus services.	54																		65
Other Indicator																			N/A
E44 Have we met the milestones in the Ids	No	Yes																	
E42 Proportion of planning appeals allowed	37.5																		25
E43 Planning quality checklist	72.2																		89
E45 Provision of kerbside recycling collection (2 recyclables).	90																		100
E18 Condition of footways.	38																		18
E6 Recycling and composting performance.	20																		27
E21 Trading standards checklist.	50																		100
E2 Time taken to determine planning apps against target.	Not PSA																		Met all targets
E16 % of pedestrian crossings with facilities for disabled people	60																		97
E26 Tonnage of waste per head of population.	555																		455
E11 Condition of non-principal unclassified roads.	25																		12
E24 Energy requirements of council housing.	falling SAP																		65
E12 Reducing killed and seriously injured road casualties	165																		122
E19 Intervention by the Secretary of State under TMA powers.	Yes	No																	N/A
E27 Environmental health checklist.	50																		100
E40 Reducing slightly injured road casualties.	1266																		1151
E30 Consumer satisfaction with trading standards service.	50																		75
E31 Business satisfaction with trading standards service.	50																		75
E32 Trading standards, visits to high risk premises.	50																		75
E33 Trading standards, levels of business compliance.	50																		91
E4 Cleanliness of public places.	Maj 30%																		100
E1 Progress with local transport plan.	Weak																		Maj 20
E23 Use of brown-field land for housing.	N/A																		Excellent
30 indicators		10.0%																	93
			40.0%																50.0%

Estimated CPA score for this service block is 3 out of 4

This score is allocated as no more than 15% of PI's at or below the lower threshold (red) and 35% or more at or above the upper threshold (green)

